LIFESTYLE & CONDITION

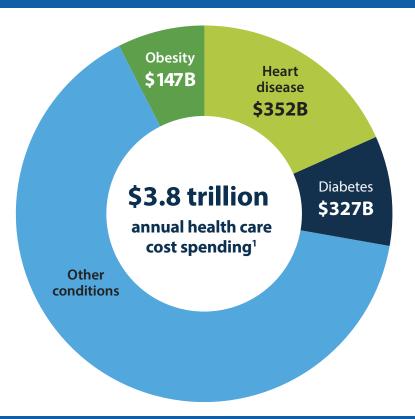
COACHING PROGRAM

BY THE NUMBERS

HEALTH CARE COSTS ARE STAGGERING

What are the drivers of health care costs?





90%

spent on chronic and behavioral health conditions²

4 in 10

Americans have two or more chronic health conditions³

3 of the top 4

health care cost drivers are directly connected to unhealthy behavior choices²

IT'S TIME FOR A CHANGE

The Lifestyle and Condition Coaching program uses advanced analytics, digital tools and health coaching to provide an easy, personalized health experience for members.

This is how we do it:

- Find members with specific, actionable opportunities for improvement
- **Engage with them** across multiple channels
- **Keep members motivated** with personalized, relevant information

Who we identified*4 **49**% of eligible members of identified were identified engaged with the program

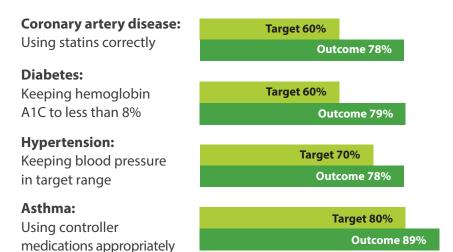
How they engaged⁴



95% via digital tools



THE OUTCOMES4 ARE STRONG



34%

members

Plus, we saw members lower their lifestyle risks

Lifestyle risk	Percentage of population that reduced their risk**
High blood pressure	47%
High cholesterol	41%
Smoking	26 %
Stress	26 %
Sick days (illness days in the past ye	ear) 27%

With cost savings of



(per identified member, per month)⁵

Contact your ActiveHealth® Management representative for details on how to put the program to work for you.

*Results are based on members having had the chronic condition for at least six months.

**We measure lifestyle risks via the Health Assessment and/or nurse/coach interactions. The population is people for whom we have two data points over a one-year period.

¹Centers for Medicare and Medicaid Services. National health expenditure data. December 16, 2020. Available at: CMS.gov/Research-Statistics-Data-and-Systems/Statistics-Trends-and-Reports/NationalHealthExpendData/NationalHealthAccountsHistorical. Accessed February 11, 2021.

2 Centers for Disease Control and Prevention. Health and economic costs of chronic diseases. January 12, 2021. CDC.gov/chronicdisease/about/costs/index.htm. Accessed February 11, 2021.

³Centers for Disease Control and Prevention. National Center for Chronic Disease Prevention and Health Promotion (NCCDPHP). Chronic diseases in America. January 12, 2021.

Available at: CDC.gov/chronicdisease/resources/infographic/chronic-diseases.htm.

⁴Lifestyle and Condition Coaching, ActiveHealth Management 2020 Book of Business Report. ⁵Lifestyle and Condition Coaching year two follow-up study (October 2020).

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